

Feedback

Some recent quotes from people that have contacted the Neurology Care Advice Service.

- *"I had no idea what services were available to support me, so having someone to explain them to me and help me find things that can help has been really helpful"*
- *"I feel less isolated knowing there is someone at the end of the phone to listen and to help"*
- *"Really useful information given, thank you"*
- *"Friendly and helpful service"*
- *"The support I have had from the Neurology Care Advisor has been amazing. She listened and really understood the issues I have been having. It was a weight off my shoulders to have someone to turn to. The advice has made a real difference to my life"*

How to contact us

You can get in touch with us in the following ways:

By telephone

01209 318106

By email

cpn-tr.neurorehab@nhs.net

At one of our advice sessions

Held in Bodmin, St Austell, and Hayle. Please telephone for further information.

Comments and concerns

We welcome your views, feedback and suggestions about how we can improve our service. The PALS office takes calls Monday to Friday between 9.30am and 4.30pm.

Telephone: **01208 834620**

Email: cpn-tr.palscft@nhs.net



To get this information in another format email:

cpn-tr.communications@nhs.net

July 2017 (Review 2019)
Produced by the Communications Department
Cornwall Partnership NHS Foundation Trust
Head office: Carew House, Beacon Technology Park,
Dunmere Road, Bodmin PL31 2QN

Neurology Care Advice Service

Support and advice for those living with neurological conditions



Find us online at [cornwallft](http://cornwallft.nhs.uk)



Neurology Care Advisors

Offer support, signposting, information and advice if you, or a member of your family has a neurological condition such as:

Acquired Brain Injury

Ataxia

Cerebral Palsy

Charcot Marie-Tooth

Dystonia

Fibromyalgia

Guillain-Barré

Huntingdon's Disease

ME

Motor Neurone Disease

Muscular Dystrophy

Myasthenia Gravis

Parkinson's

Spina Bifida

Spinal Cord Injury

Plus most other neurological conditions.

How can we help?

- By providing a listening ear
- Helping families and carers receive the support, care and advice that they want and need to enable them to manage their condition
- Access information on equipment, health and social care services, benefits, respite, hobbies and support groups and any service as required
- Signpost to further information and support, to increase knowledge and information about neurological conditions
- Assist in co-ordinating care through contact with health and social care professionals and non-statutory services
- We can be someone to turn to when you need to talk through worries and concerns
- Advice to carers

Who we are

There are two Neurology Care Advisors working in Cornwall as part of the Neurorehabilitation Team for Cornwall Partnership NHS Foundation Trust.

Our aim:

To support people to manage their conditions and to live independently.

To promote well-being and to reduce isolation

To be a listening ear for those times when people need someone to talk to.

The service is mostly a telephone advice service but we also hold three drop-in sessions a month in Bodmin, Hayle and St Austell.

Please telephone for times and dates.

01209 318106